



ONLINE

DECEMBER 01, 2015

Shan Ye Ngan

has successfully completed

Introduction to Operations Management

a 4 week online non-credit course authorized by University of Pennsylvania and offered through Coursera

A handwritten signature in black ink, reading "C. Terwiesch".

Christian Terwiesch, Andrew M. Heller Professor

COURSE
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Coursera has confirmed the identity of this individual and
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